**Refund Policy**

* If the guardian is not satisfied with the service that has been provided, then this must be discussed with Coach Ben and a partial or full refund may be considered.
* If you cancel at least 48 hours before the session with a justified reason, you will receive a full refund.
* If you cancel 48 hours or less before the session, there will be no refund. If Coach Ben has to cancel there will be a 50% refund.

**Date: 08/02/2024 – reviews are annually and will next take place during February 2025**